



TOUR GUIDE x9 5 Months Contract

16-10-2018

The above mentioned position is available in the Public Heritage Education Department at Robben Island Museum.

Reporting to the Unit Manager Tour Guiding the incumbent will be responsible to relate the multi-layered history of Robben Island Museum in a coherent professional manner to visitors and conduct research about the history of Robben Island Museum in relation to the history of SA and the world and combine the information in a story that gives visitors, to the Island, an opportunity to recognise and acknowledge Robben Island Museum's socio-political history in relation to its natural and built environment.

Duties and Responsibilities:

- Referring to the tour schedule to obtain tour times and numbers;
- Verifying appropriate vehicle and driver are available, check tour guide equipment;
- Receiving tourists and assess their needs and co-ordinate the necessary arrangements (e.g. wheelchairs, prams);
- Acquainting the tourist with the tour structure, amenities and rules and regulations of RIM;
- Conducting the tour of Robben Island Museum highlighting information related to political history, history of the prison, history of the built and natural environment;
- Contextualising the history of the world and relate it to the history of Robben Island Museum;
- Managing stops during the tour;
- Searching for information relating to Robben Island Museum history and political issues;
- Participating in discussions, forums, meetings and training sessions within or outside Robben Island Museum;
- Discussing and expand information, design and implement information into the tour;
- General administrative duties.

Experience and Technical skills:

- Diploma/Degree in Tourism/History or Social Science
- First Aid certificate
- Ex-political Prisoners of Robben Island with knowledge on the history of the prison.
- One-year experience will be an advantage.
- Fluent in at least 2 SA official languages
- Foreign language – optional but an advantage
- Computer literacy
- Code 8 or code 10 drivers license- optional but an advantage

RIM is an EE, AA, employer, RIM reserves the right not to make an appointment if suitable candidate is not found. Forward a detailed cv, accompanied by certified copies your ID and qualification certificates as well as contactable referees, to recruitment@robben-island.org.za or by no later than **16 October 2018**. Note: If you do not hear from us within 30 days, please consider your application unsuccessful. Please note your attachment should not exceed 10MB: