

IMPORTANT NOTICE

REGARDING OUR TOUR GUIDE SERVICE

We're pleased to announce an improvement in the Tour Guide service we offer at Robben Island World Heritage Site.

Previously, our visitors have had one tour guide for the bus ride around the island and another guide, being an ex-political prisoner, for the prison tour. With immediate effect all visitors will have one guide accompany them for both the island and prison tours. This integrated approach eliminates previous overlaps and duplications between the island and prison tours. The adopted approach is aimed at creating a smoother visitor experience to our World Heritage Site. All our guides have undergone intense skills and accredited development to enable them to easily narrate stories of the island's rich heritage: both of the island generally and from the prison specifically.

The purpose of this Integrated Tourist Guiding Model (ITGM) is to ensure that the narrative relayed about Robben Island Museum is of a high standard and reflects all the historical occurrences at Robben Island.

We are aware that with time, fewer ex-political prisoners will be available to offer guided tours and eventually their stories will need to be told by other trained guides. For this reason, we have made sure that their experiences will be recorded for future generations and used as part of a comprehensive training tool for all our guides.

We will endeavour to ensure that the rich narrative of personal experiences from the prison is never forgotten.

We look forward to hearing from you all the time. Please feel free to forward your comments and suggestions to infow@robben-island.org.za.