

Suspension of Robben Island Tours

March 19th 2020

Robben Island Museum Council, upon recommendation by RIM Management has since taken a decision to extend the temporary suspension of tours from 18 March 2020 until such a time that conditions allow to lift the suspension.

The conditions of our operations place our employees and visitors in a vulnerable position of being potentially exposed to the virus in different ways. Ultimately, the health and lives of our patrons and employees take priority.

Refunds, rescheduling and cancellation of tickets

RIM's ticket price was scheduled to increase from 01 June 2020. Given the circumstances, RIM will not impose additional charges on all tickets rescheduled to a date later than 01 June 2020. Visitors may make use of the following contact details to reschedule or get a full refund as per RIM's terms & conditions:

- reschedule@robben-island.org.za
- Refunds@robben-island.org.za

All transactions will be made electronically; the Nelson Mandela Gateway Ticket Office will not be accessible to the general public for any transaction/s.

RIM will continue to keep stakeholders updated throughout the temporary suspension of tours.